



{ Our Sustainability Charter }

now *for tomorrow*

TOWARDS A RESPONSIBLE HOSPITALITY



Veranda Leisure & Hospitality



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OUR PURPOSE

The smallest footprints make the biggest impact.

Over the years, Veranda Leisure & Hospitality, through its various businesses, has been actively involved in developing and implementing sustainability initiatives, addressing both environmental and social challenges while ensuring an economic progress.

Through our ventures, we learnt that to witness the transformative power of our sustainable development efforts, we must connect the dots across all that we do – as individuals, businesses, communities, and citizens of the world – and truly embrace the principles of inclusion and sustainability.

Today more than ever, Mauritius needs the commitment of all of us for its preservation. Because we believe in strong commitment and engagement, Veranda Leisure & Hospitality is pledging for a better future through its sustainability programme, Now For Tomorrow.



OBJECTIVES

EVERY STEP MATTERS

Actions speak louder than words

1

**Going carbon neutral**

As from October 2021, we commit towards Carbon Neutral Stays for all our guests holidaying at our Heritage Resorts in Bel Ombre.

2

**Adopting renewable energy**

We commit to Intensifying energy efficient initiatives in Bel Ombre and increasing our share of renewable energy to achieve 80% by 2025.

3

**100% locally sourced products**

As from January 2022, we commit to sourcing 100% of our fruits, vegetables, seafood, poultry and meat in priority from Mauritian farmers, growers & suppliers and supported by regional partners in the Indian Ocean.

4

**Waste management**

Enhancing our waste management programme, with a view to recycle 75% of our waste by 2022.

5

**Into conservation**

We commit to further develop our Conservation Programme with tangible initiatives around Lagoon & Reefs, Forests, Riverines and Wetlands.

6

**Reputation through certification**

We aim at consolidating our sustainability program by implementing Green Key certification across all our hotels by end 2021.

7

**Towards zero single-use plastic**

By the end of 2022, adopting a "zero single use plastics" approach across all our operations.





COMMITMENTS

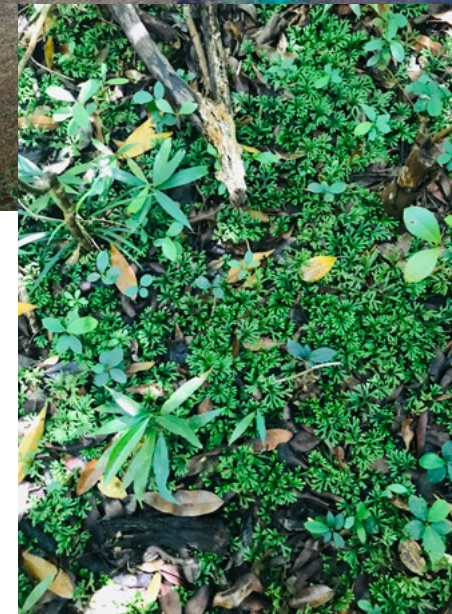
We commit to ensuring positive impact

Now For Tomorrow is our pledge to consolidate resilient development, favour sustainable consumption, preserve the biodiversity of Mauritius through mindful development and valorise cultural and historical heritage, while maintaining vibrant communities.

SUSTAINABILITY GOVERNANCE

To achieve our vision, we are committed to:

- A sustainability roadmap of planning, implementing, monitoring and improving our performance
- A continuous stakeholder dialog and engagement with both our internal and external partners
- A series of innovative and ambitious sustainability initiatives and policies





PILLARS

OUR SUSTAINABILITY EFFORTS ARE FOCUSED ON FIVE MAIN PILLARS WHICH ARE HIGHLIGHTED BELOW:

Change comes from seeing challenges as opportunities and making a difference everyday!



Energy Transition

Shifting to a low carbon economy.



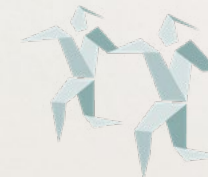
Biodiversity

Protection of biodiversity and natural heritage and adapting to climate change.



Circular Economy

Engaging in sustainable consumption and production, while optimising resources.



Vibrant Communities

Valorising cultural and historical heritage for communities' well-being.



Inclusive Development

Being more involved in, and acting as a driving force for, poverty alleviation and inclusive development.



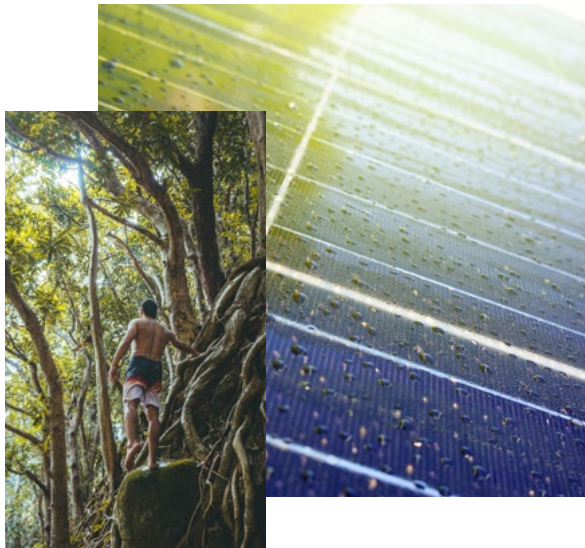
PILLARS

Energy Transition



{ WE ARE ENGAGED IN MINIMIZING OUR CARBON FOOTPRINT WITH CLEAN ENERGY APPROACHES BY SHIFTING TO RENEWABLE SOURCES. }

In simple terms, energy transition means that we are moving from non-renewable energy sources to renewable energy options, which are associated with zero/ low greenhouse gas emissions (carbon emissions). By adopting the energy transition concept, we are also finding ways to mitigate climate change impacts and adapt to climatic changes.



Our aim is to reduce our carbon footprint and optimize our energy consumption by committing to:

- Proposing solutions of offsetting our greenhouse gas emissions
- Promoting energy efficiency and developing renewable energy projects
- Tracking, recording, monitoring and analyzing our energy consumption trends
- Fostering green building practices and smart mobility concept





PILLARS

Biodiversity



{ OUR STRONG BELIEF LED US TO STRENGTHEN OUR ENGAGEMENTS IN PRESERVING AND PROTECTING THE BIODIVERSITY AND ITS ECOSYSTEMS. }

Biodiversity refers to the variety of living organisms (animals & plants) present in ecosystems on Earth. An ecosystem is a community (area) within which a group of living organisms interact with each other in a specific environment (on land or in water). Biodiversity plays an important role in our survival and ensuring a sustained future for generations to come.

Our aim is to protect and preserve the biodiversity and its ecosystems by committing to:

- Understanding and raising awareness about biodiversity
- Protecting endemic species and restoring natural habitats
- Promoting non-motorised lagoon activities
- Reducing chemical entrants in our activities
- Developing smart water consumption practices





PILLARS

Circular Economy



{ WE ARE COMMITTED TOWARDS RESPONSIBLE CONSUMPTION THROUGHOUT OUR VALUE AND SUPPLY CHAIN WITH THE INTEGRATION OF A CIRCULAR ECONOMY MODEL. }

Circular economy starts from production till consumption and eliminates the end-of-life concept. It is based on a no waste and pollution design, where products and materials are reused in a regeneration system. In other words, no waste is produced, and all materials are re-injected into the production stream.



Our aim is to optimize use of natural resources and engage in sustainable production and consumption by committing to:

- Adopting a sustainable procurement strategy
- Developing waste management solutions
- Working with local stakeholders and industry to create loops and short circuits
- Banning single use plastics in our operations



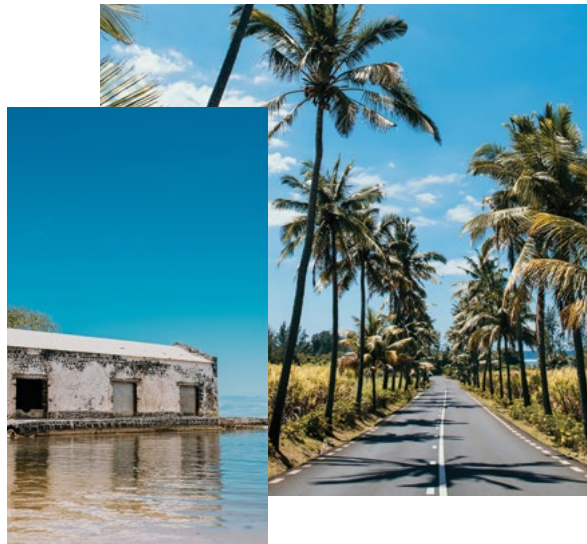
PILLARS

Vibrant Communities



{ WE ARE DRIVEN BY COMMITMENT TO MAKE OUR ISLAND SAFE, PLEASANT, AND VALORISE CULTURAL AND HISTORICAL HERITAGE FOR THE WELL-BEING OF COMMUNITIES AS THIS IS OUR CONTRIBUTION IN TRANSMITTING OUR HERITAGE TO FUTURE GENERATIONS. }

We are driven by commitment to make our island safe, pleasant, and valorise cultural and historical heritage for the well-being of communities as this is our contribution in transmitting our heritage to future generations.



Our aim is to valorize, preserve and restore our rich cultural and historical heritage for the well-being of our communities by committing to:

- Promoting local produce, arts and craftsmanship
- Preserving and safeguarding historical sites
- Participating in embellishment projects of the local community
- Sharing best practices of health-related information to communities





PILLARS

Inclusive Development



WE ARE CONSCIOUS OF OUR IMPACTS ON THE LIVES OF PEOPLE, SUCH THAT WE AIM AT SUPPORTING OUR LOCAL COMMUNITIES THROUGH POVERTY ALLEVIATION AND INCLUSIVE PROJECTS FOR BENEFIT OF THE SOCIETY.

Inclusive development ensures that development progress is sufficiently widespread for the benefit of most of a population. One important aspect of inclusive development is social inclusion, where individuals and groups, take part in society. Inclusive development covers support in different ways to vulnerable communities and NGOs for a better life.

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We take sustainability seriously

Veranda Leisure & Hospitality, is committed not just to tread lightly, but to making a real difference.

Heritage Resorts & Veranda Resorts, operate in a responsible manner and incorporate principles of sustainable development into the way they provide our guests and clients with real life experiences.

These values are more than just words; they are embedded in the work culture and daily operations of every single one of our businesses.



HERITAGE RESORTS - SUSTAINABILITY CHARTER

YEAR 2019 IN FIGURES



SUSTAINABILITY AWARENESS


 **23,240**
Total number of hours of training

 **83%**
Of employees received training

 **65%**
Employee satisfaction index

ENERGY

 **147**
Solar water heaters installed at Heritage Awali

 **25%**
Reduction in electricity consumption using solar energy to preheat water fed to boilers

 **90%**
Of energy efficient lamps

WATER

 **100%**
Onsite wastewater treatment

 **100%**
Treated water used for irrigation

 **50%**
Water reduction achieved with flow regulators

WASTE

 **73%**
Wastes recycled

 **90%**
Employees received e-payslips

 **900,000**
Plastic bottles eliminated by using glass bottling plant since 2017

BIODIVERSITY

 **100%**
Eco-friendly cleaning products

 **100%**
Green waste composted

 **5M**
Up to 5m of beach restored

RESPONSIBLE PROCUREMENT

 **ZERO**
Zero plastic straws

 **23,000**
Single-use plastic packaging avoided

SOCIAL INCLUSIVENESS

 **9000 kg**
Of wastes collected

 **4**
Clean-up campaigns organized in Bel Ombre region in 2019

VERANDA RESORTS - SUSTAINABILITY CHARTER
YEAR 2019 IN FIGURES



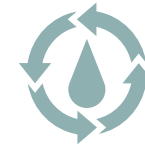
30m³

Up to 30m³ of wastes collected per hotel



80%

Up to 80% of energy saving lighting systems



100%

100% of wastewater treated



4,000kg

4 tonnes of documents recycled in 2020



200

About 200 employees participated in Bis Lamer program since 2019



2,875

2,875 meals served to underprivileged people through Foodwise initiative



84%

84% local suppliers

now *for tomorrow*

TOWARDS A RESPONSIBLE HOSPITALITY

a **Rogers** enterprise

www.nowfortomorrow.mu

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